JSC "SMNPO – Engineering" **QUALITY POLICY**

Creating the system innovative engineering solutions of the most complicated process tasks in the sphere of production, supply and processing of energy resources, chemical industries and other industry branches within the minimum period of time, we provide long-term stability of the business remaining a reliable partner forever!



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The primary target of JSC "SMNPO – Engineering" is total customer satisfaction in engineering, development and production of high-quality, reliable and safe products for nuclear power industry, hydraulic power industry, oil, oil-refining, gas, chemical, metallurgy, agricultural and other branches of industry of the quality level that completely meets the standards, norms and regulations in force.

Special attention is paid to the assurance of the required level of quality of the products manufactured for NPP. In order to implement this strategic goal, the quality management system (hereinafter referred to as the QMS) is planned, implemented, analyzed and improved which is effective at the Company and corresponding to the international standard ISO 9001:2015 and IAEA recommendations.

Top management of JSC "SMNPO – Engineering" undertakes to supply competitive products within the established deadlines, set volumes and for fair prices with level of quality satisfying the needs and expectations of our customers and other parties involved.

The present Policy is the basis for planning and setting objectives and tasks for the relevant functions, levels and processes required for QMS.

The Company's quality objectives are planned and achieved by the following means: reduction of the defect level of the output products, analysis of technical-and-economic indices, application of corrective actions as well as risk-oriented approach, study of consumer needs or assessment of their satisfaction in order to underprop the reputation of reliable supplier and future-oriented partner; constant improvement and mastering of manufacture of the new products, as well as provision of the required personnel skill level.

The continuous improvement of the process quality and execution of the following principles of the Company is the responsibility of all its employees:

- each employee is personally liable for assurance of the output product quality;
- improvement of production quality concerns all Company subdivisions;
- when carrying out his/her job during the production stage, each employee considers an employee of the subsequent operation as his/her consumer;
- good manufacturing practice at each workplace is the guarantee of the output product quality.

The Company's top management undertakes to clarify and implement this Quality Policy at all levels from managers to performers.

For the purpose of constant improvement of QMS effectiveness, the Company's management regularly revises the Quality Policy, performs analysis of quality assurance programs and other Company's QMS regulatory documentation.

General Director of JSC "SMNPO – Engineering"	1 / I w	V.M. Lukyanenko
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